

## **Hot Tub Rules**

We want you to enjoy and get the most from your hot tub during your stay.

For the comfort of our guests and neighbours, music should not be played outside the lodge and hot tub after 11pm.

To comply with best practice, we will check the hot tub twice a day (morning and evening). Please vacate the hot tub if requested to allow our staff to test the water and add any necessary chemicals. In the event of adverse test results the hot tub may need to be closed for a period.

It is natural to raise your voices to speak over the jets, but please be aware that sound does travel very easily in the countryside and regulate your volume accordingly.

We reserve the right to withdraw the hot tub without refund in the event of misuse. If the hot tub needs to be shut down, cleaned and refilled due to misuse then an additional charge of £130 will apply.

*Please note: Due to our quick turnaround time, during busy periods and in the winter months the hot tub may not be up to the correct operating temperature when you arrive. On the day of your departure your hot tub will not be available after 8.00am so that it can be thoroughly cleaned and disinfected for the next guest.*

## **General Guidance:**

- Please bring towels with you for use with the hot tub.
- Lodge towels must not be used; an additional cleaning charge may be applied if they are.
- Undo clips and use the cover lifter to remove the cover. The cover should never be placed onto the ground. The replacement of damaged clips is subject to a charge of £10 per clip.
- Ensure that the hot tub is never fully switched off, as this will cause loss of heat and affect sanitation.
- Take care when entering and leaving the hot tub as the decking areas can become slippery when wet.
- When not in use make sure the cover is on and secure.

## **Your Health & Wellbeing:**

- Our hot tubs are set at 38°C and we recommend that this should not be exceeded.
- At 38°C you are advised to limit your time in the hot tub to a maximum of 15 minutes in each use.
- Exceeding this time can affect your inner organs and cause fever-like conditions.
- Please shower and rinse before using the hot tub, as this washes away many of the common skin bacteria and chemicals that will reduce the effectiveness and cleanliness of the hot tub. There is an outdoor shower available for your use.
- People with skin, ear, genital or other body infections, open sores, or wounds should not use the hot tub due to the risk of spreading infection.
- Pregnant women and persons with heart disease, diabetes, low or high blood pressure, or any serious illness should consult their doctor before using the hot tub.
- Children under 16 must be supervised by a suitable adult at all times.
- Hot tubs are not recommended for use by children under the age of four.
- Never use the hot tub alone
- Excessive exposure to the hot tub can increase the risk of allergic reactions and skin complaints.
- If any allergic reaction occurs leave the hot tub and rinse off in the shower, then contact the owner and seek advice from your medical practitioner.

**Please Note:**

- Do not use the hot tub if you notice any deterioration or discolouration of the water. Contact the owner and stop anyone from using the hot tub until it has been checked.
- Do not consume alcohol before or during hot tub use. The heat of the water speeds up the effects of alcohol and can cause sleepiness, dizziness, and unconsciousness.
- Do not use the hot tub while using narcotics or other medication that may cause sleepiness, drowsiness, or raise/lower blood pressure.
- Do not use the hot tub after a heavy meal or exercise as the water temperature can affect your heart rate.
- Do not drink or immerse your head in the hot tub water. This increases the risk of infection and can heighten the dangers of drowning due to suction below the water line.

- Do not bring glass near the hot tub, as broken glass is a serious hazard and breakages will require the hot tub to be drained and cleaned. Plastic alternatives are available in each lodge.
- Do not exceed the maximum occupancy of your hot tub.
- Do not sit on the plastic lid, which covers the filter, or the hot tub cover.
- Do not use any electrical appliances near/in the hot tub.
- Do not use the hot tub if you have added water yourself, as the chemical balance will need to be reset.
- Please ensure you understand how to remove and store the cover when using the hot tub as this is an expensive item to replace.

Please ensure all guests in the Lodge are aware of the above guidelines and safety information that we have provided.

### **Operating the Hot Tub**

- Once the lid has been lifted back, it will sit behind the hot tub on hinges for your convenience.
- You can turn on the light in the hot tub by pressing the 'light' button,
- To operate the jets, press 'jet 1 and jet 2'
- There are balancing controls around the hot tub for the jets. To open turn anti-clockwise and clockwise to close.
- Ensure jets and lights are switched off when vacating the hot tub and cover.

\*\*\*\*Please note that there is an isolator switch which you can turn off all power to the hot tub immediately. This is located behind the black gate on the garage wall\*\*\*\*

Thank you for your cooperation and understanding. We hope you enjoy using the hot tub!

### **Terms and Conditions.**

- No parties or events – the maximum number of persons using the accommodation at any time must only be those listed on the booking form can occupy the property. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
- Bookings cannot be accepted from persons under eighteen years of age.
- The owner reserves the right to refuse a booking without giving any reason.
- We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.

- Tenancies normally commence at **15:00hrs** unless otherwise agreed and guests are required to vacate the rental by **11:00hrs** on the day of departure. This allows the accommodation to be thoroughly cleaned and prepared for incoming guests.
- Pets should not be left unattended in the accommodation, vaping or smoking anywhere inside the premises will result in immediate termination of occupancy and forfeiture of all payments. This must be strictly adhered to, and any damage or extra cleaning caused by pets or smoking will be at the expense of you.
- Pets -Only 2 pets are allowed at one time
  - Please don't let pets onto the furniture, especially sofas and beds
  - Guests are responsible for cleaning up after their pets
  - Outdoor kennel and run is provided for your pets.
- Damage deposit – In making a booking you accept responsibility for any theft, breakage or damage caused by you, pets or any member of your party and agree to indemnify us in full for any loss that we may incur as a result. A security deposit of £100 is required and will be returned at the end of your holiday, less the cost of damage/breakages.
- Damages and breakages – please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. If you notice something is missing or damaged in your accommodation, please let us know immediately so that we can take the appropriate action. If there has been any damage or breakages during your stay, we would be grateful if you could report them promptly, especially before check-out. The accommodation will be inspected at the end of the holiday & you may be charged for any loss or damage.
- Please do not move any furniture from one room to another.
- Please remove shoes before entering the house.
- Please lock the doors and close the windows when you leave the property unoccupied.
- Please make sure you switch off lights, heating, or any electrical appliances when you go out – we're an eco-friendly holiday home.
- Please don't take any bath towels with you to the beach.
- The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
- Please note that if any keys issued are not returned at the end of your stay, then the cost of replacement will be charged to you.
- The client may in no circumstance re-let or sublet the property, even free of charge.
- The owner shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building, grounds.
- No compensation will be given for any temporary outage of electricity, gas, water, internet connection or television service.
- The owners are not responsible for the loss of any personal belongings or valuables of the guest.
- All inventory must remain in the property and not be taken to another property.
- Guests are responsible for the safety and security of their children at all times. Never leave children without adult supervision.
- Please Park your vehicles in the designated parking space, ensuring cars do not block access to other properties. Parking is limited to 2 vehicles.

- Please respect the community and try to keep noise levels to a minimum, especially between 11 pm and 8 am.
- We reserve the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- Barbecue – please use the designated barbecue utensils and clean the barbecue after use.
- Candles are not allowed inside the Lodge.
- Check-out – is at 11am. Please ensure the apartment is tidy with all dishes washed. We ask you to strip the bed and leave all dirty linen and towels on the bathroom floor. Please empty the bin on departure.
- Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us/our representatives and we will endeavour to put matters right. Any complaints not reported to us/the property manager at the time and only reported after the client has returned from holiday will not be considered by the proprietor.
- We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
- This property is privately owned and is our home. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own house.